



Shaw Diesels Limited
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Service Work Warranty Statement

Shaw Diesels Limited ("the Company") offers the following warranty for the services provided to you. This warranty is subject to the terms and conditions outlined below.

1. Warranty Coverage The Company warrants that all service work performed will be carried out in a professional manner, in accordance with industry standards, and free from defects in workmanship. This warranty covers the specific service work provided, as outlined in the agreement or invoice.

- The Company warrants each new product to be free from defects in material and workmanship under the normal use and service for which it was intended when properly set up.

2. Duration of Warranty This warranty is valid for a period of 12 months from the completion of the service work, unless otherwise specified in the agreement.

3. Warranty Exclusions This warranty does not cover:

- Any damage resulting from misuse, abuse, neglect, or improper maintenance by the customer.
- Repairs or services performed by unauthorized parties after the service work has been completed.
- Damages due to external factors such as natural disasters, accidents, or acts of God.
- Consumables or parts that have a limited lifespan (e.g., filters, batteries, etc.).
- Issues that arise after the customer has made modifications or alterations to the work performed.

4. Warranty Claims To request warranty service, the customer must notify the Company within the warranty period. The Company may require documentation of the issue, and the customer must allow reasonable access to the site or equipment for inspection. The Company reserves the right to inspect, repair, or replace any defective work at its discretion.

5. Limitation of Liability The Company's liability under this warranty is limited to the correction of the defective service work. The Company is not liable for any indirect, incidental, or consequential damages resulting from the service work.

- No allowance will be granted for any repairs or alterations made by the purchaser without the company's written consent.
- This warranty does not apply to damages caused by overloading, misuse, neglect or accident, nor does it apply to equipment that has been repaired or altered outside of their factory in any way.
- No warranty is made with respect of items manufactured by others when such items are warranted by their respective manufacturers or when they are supplied by the manufacturer on special order.
- The Company shall not be liable for indirect or consequential loss of damage due to delay or stoppages of machinery however caused.

6. Transferability This warranty is non-transferable and applies only to the original customer who contracted the service work.

By accepting service from Shaw Diesels Limited, you acknowledge and agree to the terms of this warranty statement.

For any questions or claims, please contact us at info@shawdiesels.co.nz.